



COVID-19 (Coronavirus) Response by Carrier

Carrier Guidance for Small and Large Group
Updated: 7/16/20 | 5:00 p.m. (PST)

Aetna

Carrier Responses	Resources
<p>Coverage</p> <p>Aetna is waiving member cost-sharing for diagnostic testing related to COVID-19. The test can be done by any authorized testing facility. Aetna will waive member cost-sharing for inpatient admissions for treatment of COVID-19 or health complications associated with COVID-19. This policy applies to all Aetna-insured commercial and Medicare Advantage plans and is effective immediately for any such admission through September 30, 2020.</p> <p>Special enrollment period for those who previously waived coverage will be allowed between April 6, 2020 through April 17, 2020. Enrollees can choose between an April 1, 2020 or May 1, 2020 effective date.</p> <p>Telemedicine</p> <p>For Commercial plans, the cost share waiver for any in-network covered telemedicine visit – regardless of diagnosis – began on the day of the CVS Health press release, March 6, 2020, and ended on June 4, 2020.</p> <p>Aetna extended all member cost-sharing waivers for covered in-network telemedicine visits for outpatient behavioral and mental health counseling services through September 30, 2020.</p> <p>Aetna self-insured plan sponsors offer this waiver at their discretion. Cost share waivers for any in-network covered medical or behavioral health services telemedicine visit for Aetna Student Health plans, are extended until September 30, 2020.</p>	<p>Aetna What You Need to Know (COVID-19)</p> <p>Resource for Employers</p> <p>CVS Health resources</p> <p>Aetna Teladoc</p>

All responses and information originated from communications from Warner Pacific’s carrier partners. Information is not guaranteed to be accurate and is subject to change at any time. For the most updated information on the coronavirus, visit [cdc.gov](https://www.cdc.gov).