



# COVID-19 (Coronavirus) Response by Carrier

Carrier Guidance for Small and Large Group  
Updated: 7/16/20 | 5:00 p.m. (PST)

## Cigna

Carrier Responses	Resources
<p><b>Coverage</b></p> <p>Cigna is waiving copays and cost-shares for COVID-19 FDA-approved testing. Only a health care provider or hospital can administer the test and send the sample to an approved lab for results.</p> <p>Effective March 30, 2020, Cigna waived customer cost-sharing for all COVID-19 treatment through July 31, 2020. The treatments that Cigna will cover for COVID-19 are those covered under Medicare or other applicable state regulations. The company will reimburse health care providers at Cigna’s in-network rates or Medicare rates, as applicable.</p> <p><b>Telemedicine</b></p> <p>Cigna is waiving customer out-of-pocket costs for virtual care screenings for COVID-19 through July 31, 2020.</p> <p>Cigna customers can also receive virtual medical care not related to COVID-19 by physicians and certain providers with virtual care capabilities through July 31, 2020. Out-of-pocket costs may apply.</p>	<p><a href="#">Cigna Resource Center (COVID-19)</a></p> <p><a href="#">Cigna Resource Center for Employers (COVID-19)</a></p> <p><a href="#">Cigna Telehealth</a></p> <p><a href="#">MD Live</a></p> <p><a href="#">VirtualCare</a></p>