



# COVID-19 (Coronavirus) Response by Carrier

Carrier Guidance for Small and Large Group  
Updated: 4/1/20 | 5:30 a.m. (PST)

## MetLife

### Carrier Responses

### Resources

#### Coverage

Under 500 employees: If the new leaves under the Act qualify for a “disability” under your client’s existing STD program with MetLife, STD will run concurrently with FMLA and offset the federal benefits, subject to the terms and conditions of MetLife’s program.

MetLife offers an Employee Assistance Program (EAP) that provides 24/7 confidential access to professional support to help employees manage stress, anxiety, grief, financial concerns and much more. Employees can connect to support by phone, video or chat — anytime, anywhere. And they have access to a vast library of online resources for coping with trauma, building resiliency, self-care and managing change.

[MetLife Customer Update \(COVID-19\)](#)

[Federal Legislation > 500](#)

[Federal Legislation < 500](#)