



# COVID-19 (Coronavirus) Response by Carrier

Carrier Guidance for Small and Large Group  
Updated: 4/1/20 | 5:30 a.m. (PST)

## National General

Carrier Responses	Resources
<p><b>Coverage</b></p> <p>As part of the effort regarding COVID-19 diagnostic testing, National General will: Waive all member cost-sharing for COVID-19 diagnostic tests and related services, including the associated office visit, emergency room or urgent care charges. The waiver applies any out-of-pocket costs, including deductibles, copays and co-insurance for diagnostic testing related to COVID-19.</p> <p>Waive all prior authorization requirements as it relates to COVID-19 diagnostic testing. Allow early refills and up to a 90-day supply of a member's prescription drugs in the event of hardship related to COVID-19.</p>	<p><a href="#">National General announcement (COVID-19)</a></p>