PRO Rx FAQ

Warner Pacific's Provider Check — which allows you to search for providers, hospitals and medical groups — now includes PRO Rx, which allows you to search for prescription drugs as well.

1   **Where would I find PRO Rx?**
Click on the PRO Provider Check tile on the Broker Dashboard.

2   **Where is PRO Rx available within Provider Check?**
Within the Rank Networks report tab.

3   **Who is providing and maintaining the formulary data?**
We are partnering with an outside vendor who receives the formulary data directly from the carriers.

4   **How frequently is the formulary data updated?**
Quarterly.

5   **Can I search for both generic and brand-name drugs?**
Yes, you can.

6   **Is PRO Rx available for all market segments?**
It's currently available for the California Small Group market segment only, but we will be adding other market segments in the future.

7   **Is formulary data available for all the carrier networks currently represented in Provider Check for Small Group?**
All but three carriers: Formularies for Sharp, Cigna and Western Health are not available.

8   **Does PRO Rx include all drugs listed within the carrier formularies?**
Currently, about 3,000 drugs are stored within the tool. Drugs are added primarily due to relevance. The tool does not include drugs that are antiquated in the marketplace (for example, if a drug is 50 years old and/or there is not a lot of demand for it).

9   **Do the tier results include applicable footnotes?**
Yes. In order to view the footnotes, though, you must export your list of drugs after saving your ranking. The report includes the following footnotes:
      ST – Step Therapy, QL – Quantity Limits and PA – Prior Authorization

10 **Does PRO Rx break out drugs by dosage, strength, or form (liquid vs. capsule)?**
Generally, no. It will only break out drugs by dosage, strength, or form if there is a difference from one tier level to another. For example: If the capsule form falls under Tier 1 but the same drug in liquid form falls under Tier 2, the tool will list both forms.

11 **Does PRO Rx break out Anthem's Tier 1 coverage into Tier 1a and Tier 1b?**
Yes. In order to view which Tier 1 level applies for Anthem, though, you must export your list of drugs after saving your ranking. If a drug falls under Anthem's Tier 1a, the Reason Code Text will display as "Lowest copay applies." If the drug falls under Anthem's Tier 1b, the Reason Code Text field will be blank.

Drug Name	Network	Tier Status Name	Reason Code Text	PA	QL	ST
Levothyroxine	Anthem Blue Cross CA Advantage PPO	Tier 1	Lowest copay applies.	FALSE	FALSE	FALSE
Levothyroxine	Anthem Blue Cross CA Care HMO	Tier 1	Lowest copay applies.	FALSE	FALSE	FALSE
Levothyroxine	Anthem Blue Cross CA PPO Prudent Buyer	Tier 1	Lowest copay applies.	FALSE	FALSE	FALSE
Levothyroxine	Anthem Blue Cross CA Priority Select HMO	Tier 1	Lowest copay applies.	FALSE	FALSE	FALSE
Levothyroxine	Anthem Blue Cross CA Select HMO	Tier 1	Lowest copay applies.	FALSE	FALSE	FALSE
Levothyroxine	Anthem Blue Cross CA Select PPO	Tier 1	Lowest copay applies.	FALSE	FALSE	FALSE

12 **Who can I contact if I have questions?**
Contact our Solutions Department via email at Solutions@WarnerPacific.com or by phone at 800-801-2300. They'll be happy to help.