



## Broker Alert

We are excited to introduce the Member Health Record as part of our digital efforts to simplify how members access and interact with their health information.

The Member Health Record provides a high-tech, high-touch healthcare experience by consolidating a member's health data from various sources with near real-time updates from our cloud-based data hub, [Experience Cube](#).

The Member Health Record will be available for our Small and Large Group lines of businesses (LOB) on October 24, 2024. Communications to members across all LOB will begin in January 2025.

Members will be able to securely access the Member Health Record through their online account at [blueshieldca.com](https://blueshieldca.com) and their mobile app.

The following features will be available to members in the initial rollout:

- Visit summary
- Personalized health reminders
- Medication summary
- Ability to download and share health history

The following features will be available to members in future enhancements, expected later in the year:

- Access to diagnoses
- Immunization information
- Access to lab results

The following features will be available in enhancements targeted for 2025:

- Ability to view allergy information
- Ability to set up appointments
- Ability to view dependent health record

We understand the importance of a healthy workforce for our group plan sponsors. By offering a holistic, personalized, and secure view of their health information, members can make more informed decisions about their health with their care team.

Blue Shield is invested in enhancing seamless digital experiences for our members. Stay tuned for more updates as we enhance the Member Health Record and add new features!

Follow us:



This is a required email from Blue Shield of California, an independent member of the Blue Shield Association. Please note that you may receive required emails as part of doing business with Blue Shield of California, whether or not you have unsubscribed from promotional emails.

Don't miss out on future emails from us - [learn how](#) to add us to your address book.

**Nondiscrimination Notice**

The company complies with applicable state laws and federal civil rights laws and does not discriminate, exclude people, or treat them differently on the basis of race, color, national origin, ethnic group identification, medical condition, genetic information, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, mental disability, or physical disability. La compañía cumple con las leyes de derechos civiles federales y estatales aplicables, y no discrimina, ni excluye ni trata de manera diferente a las personas por su raza, color, país de origen, identificación con determinado grupo étnico, condición médica, información genética, ascendencia, religión, sexo, estado civil, género, identidad de género, orientación sexual, edad, ni discapacidad física ni mental. 本公司遵守適用的州法律和聯邦民權法律，並且不會以種族、膚色、原國籍、族群認同、醫療狀況、遺傳資訊、血統、宗教、性別、婚姻狀況、性別認同、性取向、年齡、精神殘疾或身體殘疾而進行歧視、排斥或區別對待他人。

Blue Shield of California | 601 12th Street | Oakland, CA 94607 | USA