

<Date>

<Member First Name> <Member Last Name>
<Member Correspondence Address>
<Member City>, <Member State> <Member ZIP>

Dear <Member First Name> <Member Last Name>,

Sutter Health Plan partners with CVS Caremark® to manage your prescription benefits. Effective July 1, 2025, Walgreens and Medical Pharmacy United pharmacy locations will no longer be in the CVS Caremark pharmacy network for Sutter Health Plan members. Members can continue to pick up their prescription drugs at many major pharmacies, including CVS Pharmacy, Safeway and Wal-Mart, to name a few.

Our records show that you recently filled a prescription drug at <Walgreens or Medical Pharmacy United>. Beginning July 1, 2025, you will need to use an in-network pharmacy to pick up any refills or new prescription drugs. For your convenience, we identified the following in-network pharmacies closest to you:

| | | |
|---|---|---|
| <Pharmacy name 1> <First address> <Second address> <City, State, ZIP> <Phone> | <Pharmacy name 2> <First address> <Second address> <City, State, ZIP> <Phone> | <Pharmacy name 3> <First address> <Second address> <City, State, ZIP> <Phone> |
|---|---|---|

You can also find a pharmacy online by logging in to **caremark.com**. If you are a new user, create an individual account on the website to access comprehensive information and services.

Changing Your Pharmacy

Follow these steps to transfer your prescription to an in-network pharmacy before July 1, 2025:

- If you have refills left on your active prescriptions, you can call or visit an in-network pharmacy for help transferring your prescriptions. The in-network pharmacy will work with your current pharmacy to transfer your prescriptions and you can receive

up to a 30-day supply. If you choose to visit an in-network pharmacy, please take your prescription packaging with you.

- If you have a written prescription from a provider, take it to an in-network pharmacy for up to a 30-day supply.

If you take a prescription on a regular basis, you may want to consider transferring your prescription to a CVS Pharmacy or Costco to use the CVS Retail-90 program. You could also select mail-order fulfillment through CVS Caremark Mail Service Pharmacy. By using one of these two options, you may obtain up to a 100-day supply, as your benefit plan allows, of your maintenance prescription drugs for the cost of a two-month retail supply.

Additional Information

If you have questions about these changes or need assistance, please call CVS Caremark Customer Care at 844-740-0635 or visit **caremark.com**. CVS Caremark Customer Care is available 24 hours a day, 7 days a week, including holidays.

Sincerely,

Sutter Health Plan