



CAA Rx Benefits and Cost Survey

The purpose of the UnitedHealthcare Pharmacy Benefits and Costs Survey is to support customers by submitting all the data for them to CMS by the June 1, 2023, deadline. To accomplish this, we need to collect some data not currently in the system.

As you are likely aware, UnitedHealthcare is sending out the CAA Rx Benefits and Cost Survey to all our customers and asking they complete it no later than March 3. **However, due to the returned emails, the deadline will be extended to March 10 deadline only for these customers.**

You are receiving this additional notice because UnitedHealthcare received a bounce back email from some of our shared customers and are reaching out to you for your help. As the broker of record regarding the customer(s) below, please provide the customer letter communication, including the survey link and worksheet, directly to these customers.

if you have been previously contacted regarding bounce back emails you can disregard.

Customers

Name: John Smith, Email Address: John.Smith@companyexample.com

Name: Jane Doe, Email Address: Jane.Doe@companyexample.com

Thank you for your continued partnership.

Attachments

[Customer letter with survey link \[click.unitedhealthcareupdate.com\]](#)

[Customer worksheet \[click.unitedhealthcareupdate.com\]](#)

[Broker tip sheet \[click.unitedhealthcareupdate.com\]](#)