

Broker Insights

In this issue:

Nov. 14, 2024

Sutter Health's Expansion Update
2024 Premium Reporting for Employers
No-Cost Flu Vaccines for Members
Employer Change and Termination Request
Forms
Monthly Engagement Toolkit by Optum
Sutter Health Plus Holiday Hours - Thanksgiving
Sutter Health Plus Newsroom

Sutter Health Plus has news and resources for you and your clients.
Please read on and share this important information.



Sutter Health's Expansion Update

Sutter Health is making great progress in its plan to bring more access to patients when and where they need it. Work is underway to open more than 27 new ambulatory care sites, 27 urgent care sites and 22 ambulatory surgery centers over the next few years.

Read more about Sutter's expansion efforts [here](#).

2024 Premium Reporting for Employers

The Consolidated Appropriations Act of 2021 (Section 204) requires insurance companies and employer-based health plans to submit information to the federal government about premiums and cost-sharing.

To meet this requirement, employer groups must submit information to Sutter Health Plus regarding the average monthly premiums paid on behalf of enrollees and the amount paid by enrollees each year.

For calendar year 2024 reporting, we will have an online Premium Reporting Form for employers, or their brokers, to conveniently submit the required information. Please be on the lookout for the form availability in January. We appreciate early reporting, if possible, with submissions due no later than March 1, 2025.

Reminder: No-Cost Flu Vaccines Now Available

Getting a yearly flu vaccine is the best way to protect against influenza and prevent spreading the illness to others. The ideal time to get vaccinated is now through November. This year's flu vaccines are available at no cost for members 6 months and older at the following locations:

1. **Sutter flu vaccine clinic:** Members 6 months and older can schedule an appointment through [My Health Online](#) or call 844-987-6115.
2. **Network pharmacies:** Members should call ahead to check for availability and ask if they need to schedule an appointment.

3. **Primary care physician offices:** Members can receive their flu vaccine at their doctor's office when they are there for an appointment for another reason. An office visit copay may still apply but the flu vaccine is covered at no cost.

Please also share our [Flu Vaccine Flyer](#) with your clients.

Reminder: Employer Change and Termination Request Forms

An [Employer Change Request Form](#) is available to help streamline the process of notifying the health plan of employer group changes, such as company address or contact information. Please note: this form is not used to make membership changes such as adding, removing or changing member information.

Additionally, an [Employer Termination Request Form](#) is available for groups terminating group coverage with Sutter Health Plus. We highly encourage this comprehensive termination form to be submitted at least 30 days before the requested termination date.

Monthly Engagement Toolkit by Optum

To support members' health and wellbeing, Optum is offering a monthly engagement toolkit that includes timely content and resources.

The **November engagement toolkit focuses on gratitude**, including tips and resources for being kind to ourselves and showing appreciation for the good in life and others.

Instructions for employers:

1. Go to yousupported.com and click on the "Organization and employer resources" tile.
2. Enter your company access code: sutter
3. Review this month's engagement toolkit.

Sutter Health Plus Holiday Hours

Sutter Health Plus will be closed on the following dates this holiday season:

- Thanksgiving Day – Thursday, November 28
- Christmas Day – Wednesday, December 25
- New Year's Day – Wednesday, January 1

During closures, brokers, employers and members will still have access to assistance weekdays from 8 a.m. to 7 p.m.

- Account Services is available at 855-325-5200 for brokers and employers.
- Member Services is available at 855-315-5800 for members and prospective members.

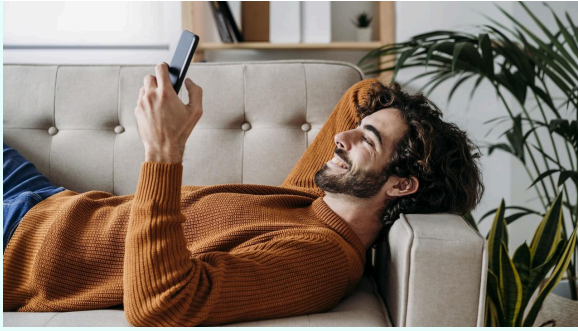
Here for You

We know that in many cases you are employers' sole source of health benefit information. It is our goal to be the health plan of choice for you and your clients. We appreciate your business, and we are here to make your job easier.

The [Sutter Health Plus Sales team](#) is here for you.

Sutter Health Plus Newsroom

The following articles are published in the [Sutter Health Plus newsroom](#) and shared across our social media channels. Please also share the articles with your clients.



Building Resilience with Self Care by AbleTo

From work to home and everything in between, having the ability to manage the stress that comes from it can make all the difference to overall wellness. Sutter Health Plus offers members age 13 and older a valuable resource to help individuals build resilience and improve their mental health through an innovative program, Self Care by AbleTo.

[Read More](#)



Tips for Accessing Care While Traveling

As people navigate their busy lives, the need for healthcare can arise unexpectedly and knowing how to manage their health on the go becomes essential. Before hitting the road, members should understand their healthcare benefits and how to access care if needed.

[Read More](#)

Follow us on social:



[Manage](#) your preferences | [Opt Out](#) using TrueRemove™
Got this as a forward? [Sign up](#) to receive our future emails.
View this email [online](#).

P.O. Box 160307 | Sacramento, CA 95816 US

This email was sent to lisa.hughes@warnerpacific.com.
To continue receiving our emails, add us to your address book.