

Unparalleled support, tools and training. Simple. Supportive. Passionate.

Warner Pacific provides agents with sales assistance, innovative technology and back-office support — the tools you need to grow your business in a rapidly changing marketplace. And we do all of this at no cost to agents.











PEOPLE SERVICE

TECHNOLOGY

## PRODUCTS



### Medical Small Group, Large Group



### Ancillary Dental, Vision, Life, Short-Term Disability, Long-Term Disability, Chiropractic, Acupuncture, **Identity Protection**



### **Tech Tools** PRO Apply. PRO Census. PRO Provider. PRO Rx, PRO Quote



### Worksite/Voluntary Accident, Disability, Hospital Indemnity, Critical Illness/Cancer. Permanent and Term Life



# **Individual & Medicare**

Individual & Family Plans, Medicare Supplement, Medicare Advantage, Medicare Advantage Prescription Drug Plan (MAPD), Part D. Dental

All major carriers are part of our portfolio. As our valued partner, you'll also be able to quote these top carriers for medical, dental, vision, life, short-term and long-term disability, individual & family, Medicare and more.

































































The Standard





























































SilverScript<sup>®</sup>





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We're here for you every step of the way. Warner Pacific offers multiple core capabilities and services, as well as a dedicated team to make your job easier and more efficient.

# DEDICATED TEAM

#### **Pre-Sale Support:**

- · Sales consultation
- · Prequalifying
- · Carrier comparison
- · Network analysis
- · Rate and benefit analysis
- Provider/Rx search

#### **Post-Sale Support:**

- · Eligibility and benefits
- Underwriting
- Case Advocates
- · Fulfillment and enrollment
- · Billing and renewals
- · Member support

### ADMINISTRATIVE SERVICES

- · Comprehensive back-office support
- · Robust Broker Dashboard
- · Carrier 411 interactive small group underwriting guidelines
- · Advanced tech tools for benefits lifecycle
- · 24/7 online quoting
- · Integrated technical support
- · Custom-branded documents and reports
- · Secure, HIPAA-compliant data transmission

### EDUCATION PROGRAMS

- · On-site training
- · Educational webinars
- · Continuing Education (C.E.) courses

#### ENROLLMENT SUPPORT

- · Carrier integrations and/or expedited submissions
- · Streamlined online enrollment
- · Customized open enrollment presentations (English and/or Spanish)
- · Pre-recorded or live Webex open enrollment presentations
- · Customized marketing support for large group (benefit booklets, posters, etc.)
- · Electronic kit generation for new groups and renewals
- · Personalized employee enrollment worksheets (includes Spanish)
- · Bilingual enrollment specialists
- · Toll-free employee technical support

### THIRD-PARTY ADMINISTRATOR (TPA) SOLUTIONS

- · Customized health insurance plans for traveling clients
- · Compliance requirement courses, including CA Workplace Harassment Training
- · HR and compliance solutions include HR360, BASIC, Sterling, TASC and GO COMPASS (a Warner Pacific resource powered by Zywave).
- · Services from GO COMPASS:
  - · ERISA wrap and SPD generator
  - · Affordable Care Act (ACA) reporting
  - · Plan compliance calendar
  - HR hotline
  - · Client HR resources
  - Free POP services for groups 1+
  - · Free POP and GO COMPASS or COBRA for groups of 20-49
  - · Free POP, GO COMPASS and COBRA for groups of 50+



Call your Warner Pacific Sales Consultant today and start getting results! (800) 801-2300 warnerpacific.com