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### **Troy Westergren**

Senior Sales Executive

Troy.Westergren@warnerpacific.com

Office: (303) 779-0100, ext. 6113

Cell: (303) 324-6063

- Troy Westergren is honored to be your devoted Senior Sales Executive. He has more than 25 years of health insurance industry experience, is a long time member of
- NABIP and has served on the Southern Colorado chapter's board for several years.
   Troy believes in building relationships with his broker partners and offering the
- highest quality of service.

## Providing First-Class Service and Support — Let's Work Together!

#### **Pre-Sale Broker Service**

Maria Benavides, ext. 6724
Maria Benavides@warnerpacific.com

Maria supports Troy on all new case sales strategy, case installation and carrier related inquiries.

#### **Post-Sale Broker Service**

#### Patty Crowe, ext. 6707 COservice@warnerpacific.com

Small group post-sale service and assistance. Patty can help with benefits, billing, claims and renewal questions and strategies.

## Small Group Fully Insured Medical Quoting

#### COquotes@warnerpacific.com

For obtaining small group fully-insured quotes and proposals.

**Angela Hernandez, ext. 5769**Rating Analyst

## Small Group Fully Insured Medical Underwriting

#### COnewbusiness@warnerpacific.com

Underwriting questions, case submission, processing, including pre-submission review and case status.

**Angela Jones, ext. 5851** Lead Case Advocate

Katelyn Robertson, ext. 6731
Case Advocate

**Krystal Ornelas, ext. 6726**Case Advocate

#### **Compliance Guidance**

#### **Janet Trautwein, REBC**

Compliance and Government Affairs Executive

For compliance and regulatory related questions and guidance.

<u>"Ask Janet"</u>

#### Level-Funded, Large Group, PEO and Alternative Funding Medical Quoting

#### COlargegroup@warnerpacific.com

For obtaining PEO, level-funded and unbundled self-funded medical quotes for any group size and fully-insured medical quotes for groups over 100.

#### Lars Parkin, ext. 6714

RFP Consulting and Strategy Development

#### Cassie Huckleberry, ext. 6518

Multi-Market Analyst

#### Martin Stringer, ext. 5847

Multi-Market Analyst

#### Jason Wantanabe, ext. 5844

Multi-Market Analyst

## Ancillary and Worksite Voluntary Quoting

#### COancillary@warnerpacific.com

For obtaining any size group dental, vision, life, DI and worksite voluntary product quotes and proposals.

#### Rick Krout, ext. 6109

Ancillary & Worksite Sales Executive

#### Jeff Keeler, ext. 6744

Ancillary Multi-Market Support Specialist

#### Jerry Rother, ext. 6748

Ancillary Multi-Market Support Specialist

#### Tyra Tapia, ext. 6753

Ancillary Multi-Market Support Specialist

#### Rosemary Albright, ext. 6520

Ancillary Multi-Market Support Specialist

#### **Individual and Medicare Quoting**

## COindividual@warnerpacific.com Medicareproducts@warnerpacific.com

Medicare carrier and plan recommendations, benefit details, enrollment and education meetings, tools, guidelines and overall producer assistance.

#### Shauna Broadus, ext. 6127

Individual and Medicare Sales Manager

## Sold Case Enrollment Kits and Documentation

#### COkitrequests@warnerpacific.com

For enrollment materials for new and existing groups, scheduling courier pick-up, emailing of forms and documents.

## Sold Case Enrollment & Application Document Submission

#### COnewbusiness@warnerpacific.com

For group case advocacy and processing including pre-submission review and your liaison for case status.

#### **Large File Upload Link**

#### https://wpsdu.warnerpacific.com

Want to send your large files safely and securely to us? Please use our complimentary large file transfer system, SDU.

#### Sales Technology Support

## COonlineenrollmentsupport@warnerpacific.com

Get assistance learning and then utilizing the Warner Pacific sales technology solutions that work best for you and your brokerage. Our suite of products include: PRO Quote, PRO Apply, PRO Census, PRO Provider, our Carrier 411, Document Toolkit and EASE support services.

**Streamline Submissions** 

and Amplify Profits.



## **Did You Know?**

Because of our in-depth expertise and practical know-how, submitting cases through Warner Pacific benefits you in many ways. Our 40+ years of experience gives you:

- A team to do the heavy lifting, taking the busy work off your plate
- Answers to all the tough questions
- Help with unique cases and assurance that meet carrier requirements
- Customized technology that makes you look good with clients
- The advantage of our back-office resources, proven strategies and efficiencies
- Your most trusted resource in one-stop service, from quote to card
- An advocate and frontline team that gets your cases approved
- Long-standing relationships with all major carriers
- Direct API connection with select carriers
- The same team working on all of your cases
- More freed-up time to grow your business and revenue

All of these advantages are provided to you at \$0 cost!



From quotes to custom rate and benefit proposals, you're covered. Small Group Fully-Insured: coquotes@warnerpacific.com Level-Funded, Large Group and PEOs: colargegroup@warnerpacific.com Ancillary: coancillary@warnerpacific.com

#### Sales Executives & Pre-Sales Specialists

For all your benefit questions, plan and carrier recommendations, benefit details, pre-sale guidance and more.

Sales Executive: Troy. Westergren@warnerpacific.com Pre-Sales Specialist: Maria.Benavides@warnerpacific.com

#### **Sales Consultants**

All the enrollment assistance you need including direct client engagement and enrollment meetings. Troy. Westergren@warnerpacific.com

#### **Enrollment Specialists**

Available to assist you with online solutions including enrollment and setup for PRO Apply and Ease. coonlineenrollmentsupport@warnerpacific.com

#### **Enrollment Fulfillment Specialist**

Total support for all your group enrollment kits and marketing materials. cokitreguests@warnerpacific.com

#### **Group Case Advocates**

Complete support with all your group submissions including underwriting questions, pre-submission review, processing and case status. Small Group Fully-Insured: conewbusiness@warnerpacific.com Level-Funded, Large Group and PEOs: colargegroup@warnerpacific.com Ancillary: conewbusiness@warnerpacific.com

#### **Customer Service Reps/Post-Sale Service**

Available to assist with all your existing groups post-sale needs like benefit questions, billing claims and ID cards. coservice@warnerpacific.com









