

We Are Here to Help You

YOUR DEDICATED ACCOUNT EXECUTIVES



Julie Rubio
Sales Manager, IFP Sales



Ernie Bernal
Vice President, IFP Sales & Medi-Cal Retention & Enrollment



Ban Luu
Director, IFP Sales



Traci Lew
12 years



Ebony WrightCunningham
3 years



Hugo Cortinez
6 years



James Spencer
8 years



Rhonda Hodges
15 years



Raymi Roncagliolo
8 years



Lacey Kaestner
4 years



Blanca Moreira
25 years in the industry

BROKER SALES AND SERVICE TEAM

- New sale quotes, enrollment assistance and escalations
- Broker Commission and linkages
- Contracting, web broker portal support
- Member enrollment status
- Product and presentation support

1-800-909-3447, Option #3

Brokers@healthnet.com

ACCOUNT SERVICES UNIT

- Post-enrollment inquiries
- Billing discrepancy
- Claims, authorizations, and benefits
- Access to care issues

1-800-547-2967, Option #5

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