

<Date>

Attn: Benefit Administrator
<Employer Group Name>
<Mailing Address>
<City>, <State> <ZIP Code>

Dear Benefit Administrator,

Effective July 1, 2025, Walgreens and Medical Pharmacy United pharmacy locations will no longer be in the CVS Caremark® pharmacy network for Sutter Health Plan members. Members can continue to pick up their prescription drugs at many major pharmacies, including CVS Pharmacy, Safeway and Wal-Mart, to name a few.

Sutter Health Plan is collaborating with CVS Caremark to identify members who recently picked up a prescription drug at Walgreens or Medical Pharmacy United. We will send targeted notices to all identified members.

The member letter will provide details on the pharmacy network change, other in-network pharmacy locations, instructions on how to change pharmacies and how to contact CVS Caremark for additional information or assistance.

If you have questions about the information in this letter, please contact Customer Service by calling 855-315-5800 (TTY 855-830-3500) or emailing shpserviceteam@sutterhealth.org. Customer Service is available 8 a.m. to 7 p.m., Monday through Friday.

Sincerely,

Sutter Health Plan

Enclosure:

1. CVS Network Change Member Letter